IN THE CLAIMS

The status of claims in the case is as follows:

1   1-9.   [Canceled]

2   10.   [Currently amended]   A system for using an on-line data

3   gathering tool for evaluating a potential client system and

4   for adapting a general procurement and accounts payable

5   application to the requirements of each of many potential

6   clients operable by third party providers and for monitoring

7   and assuring the quality of services provided by said

8   service providers, comprising:

9   a server;

10   a storage device connected to said server;

11   a plurality of terminals;

12   a communication link interconnecting said server and

13   said terminals;

14   said server (1) maintaining on said storage device, for

15   each of a plurality of customers, a database of

16   templates describing procedures for assessing,

17   preparing, developing, deploying and supporting each of

18   said applications, and (2) serving said templates to

19   members of enterprise teams and said third party

20   provider teams operating said terminals; and

21   said server responsive to member input to said

22   templates at said terminals for coordinating, recording

23   and tracking team activities with respect to said

24   application during assessment, preparation,

25   development, deployment and support stages adapting a

26   general procurement and accounts payable application to

27   the requirements of a selected one of said potential

28   client clients.

1   11.   [Original]   The system of claim 10, said terminals

2   being web-enabled terminals and said server further serving

3   to said terminals a panel for task creation by said

4   enterprise team and task use by said enterprise and provider

5   teams.

12-17.   [Canceled]

1   18.   [Withdrawn]   A process using an on-line data gathering

2   tool for evaluating a customer's general procurement and

3   accounts payable system, comprising the steps of:

4   gathering data describing requirements of said customer

5   for procurement and data describing currently used

6   tools and processes for satisfying said requirements;

7   and

8   gathering data from said customer which describes a

9   cost for future years of continuing with said currently

10   used tools and processes;

11   designing and deploying a new system including

12   alternative tools and processes satisfying said

13   requirements; and thereafter

14   auditing the operation of said new system using said

15   on-line data gathering tool to provide performance data

16   to said customer.

19.   [Canceled]

1   20. [Currently amended] A system for using an on-line data

2   gathering tool <u>for adapting a general procurement and</u>

3   <u>accounts payable application to the requirements of each of</u>

4   <u>many potential customers operable by third party service</u>

5   <u>provider team members and for enterprise team members to</u>

6   <u>monitor and assure the quality of services provided by said</u>

7   <u>third party service providers to each said potential</u>

8   <u>customer and</u> for providing a repeatable process for

9   training, managing, certifying and educating a service

10   provider to operate a general procurement and accounts

11   payable application on behalf of a customer of an

12   enterprise, comprising:

13   a first server;

14   a storage device connected to said server;

15   a plurality of team terminals <u>for interfacing to said</u>

16   <u>members of said enterprise team and to members of said</u>

17   <u>third party service providers</u>;

18

19   a second server interfacing through a firewall to an

20   operational accounting system;

21   a communication link interconnecting said first and

22   second servers and said terminals;

23   said second server ~~being operable~~ for serving

24   operational accounting data to said team terminals; and

25   said first server ~~being operable~~ for (1) maintaining a

26   database on said storage device of templates describing

27   procedures for executing said application, and (2)

28   serving said templates to team members operating said

29   terminals; said team members, responsive to said

30   templates, coordinating, recording and tracking

31   enterprise team activities with respect to said service

32   provider.

21-22.   [Canceled]

1   23.   [Withdrawn] A computer program product or computer

2   program element for using an on-line data gathering tool for

3   providing ongoing support for a general procurement and

4   accounts payable application according to the steps of:

5   maintaining a database of templates for describing

6   procedures and collecting information for supporting an

7	operational general procurement and accounts payable
8	system; and
9	operating a plurality of web-enabled user terminals to
10	access via a server said database for receiving
11	instructions and gathering said information to
12	coordinate user education, survey and quality auditing
13	tasks by a plurality of enterprise teams implementing
14	said ongoing support for said operational general
15	procurement and accounts payable application;
16	displaying at said team terminals in a playbook summary
17	view a create a summary task selection button, a create
18	a detailed task button, a folders and views section, a
19	task title display and selection area;
20	responsive to member selection of a tasks selection
21	button presenting in said selection area a listing of
22	support stage tasks organized by categories, said
23	categories including information technology, project
24	management, and transition management;
25	responsive to member selection of said information
26	technology category, presenting in said selection area

27   a first listing of support stage tasks, said member,

28   responsive to said first listing, refining and

29   executing production support for system management;

30   responsive to member selection of said project

31   management category, presenting in said selection area

32   a second listing of support stage tasks; said member,

33   responsive to said second listing, executing post-

34   implementation quality assurance review and project

35   support review;

36   responsive to member selection of said transition

37   management category, presenting in said selection area

38   a third listing of support stage tasks; said member,

39   responsive to said third listing, providing

40   communication support, validating transition management

41   support, and performing post implementation survey

42   support; and

43   responsive to user selection of a task, presenting at

44   said team terminal a task template including data

45   fields; said user providing input to said data fields

46   of indicia selectively descriptive of said support

47   stage tasks.

48   24-26.   [Canceled]

49   27.   [Withdrawn]   A program storage device readable by a

50   machine, tangibly embodying a program of instructions

51   executable by a machine to perform a method for using an on-

52   line data gathering tool for evaluating a customer's general

53   procurement and accounts payable system, said method

54   comprising:

55   gathering data describing requirements of said customer

56   for procurement and data describing currently used

57   tools and processes for satisfying said requirements;

58   and

59   gathering data from said customer which describes a

60   cost for future years of continuing with said currently

61   used tools and processes;

62   designing and deploying a new system including

63   alternative tools and processes satisfying said

64   requirements; and thereafter

65   auditing the operation of said new system using said

66   on-line data gathering tool to provide performance data

67   to said customer.

1   28. [Withdrawn] A system using an on-line data gathering

2 tool for evaluating a customer's general procurement and

3 accounts payable system, said method comprising:

4   means for gathering data describing requirements of

5   said customer for procurement and data describing

6   currently used tools and processes for satisfying said

7   requirements; and

8   means for gathering data from said customer which

9   describes a cost for future years of continuing with

10   said currently used tools and processes;

11   means for designing and deploying a new system

12   including alternative tools and processes satisfying

13   said requirements; and thereafter

14   means for auditing the operation of said new system

15   using said on-line data gathering tool to provide

16   performance data to said customer.

1   29.   [Withdrawn]   A program storage device readable by a

2   machine, tangibly embodying a program of instructions

3   executable by a machine to perform a method using an on-line

4   data gathering tool for evaluating and on-going supporting a

5   customer's general procurement and accounts payable system,

6   said method comprising:

7   maintaining a playbook database, said playbook database

8   comprising a plurality of templates of information

9   relating to said evaluating a general procurement and

10   accounts payable system, said plurality of templates

11   being particularized for said client;

12   displaying a playbook summary view, said playbook

13   summary view comprising a folders and views section, a

14   task title display and selection area, a summary task

15   creation button, and a detailed task creation button,

16   said folders and views section including category

17   buttons relating to categories of tasks associated

18   with said evaluating and on-going supporting said

19   general procurement and accounts payable system

20   for said client, said tasks including

21   gathering data describing requirements of

22   said customer for procurement and data

23   describing currently used tools and processes

24   for satisfying said requirements; and

25   gathering data from said customer which

26   describes a cost for future years of

27   continuing with said currently used tools and

28   processes;

29   designing and deploying a new system

30   including alternative tools and processes

31   satisfying said requirements; and thereafter

32   auditing the operation of said new system

33   using said on-line data gathering tool to

34   provide performance data to said customer;

35   said task title display and selection area adapted

36   to include buttons for selecting tasks pertinent

37   to said categories of tasks,

38   said buttons for selecting tasks identifying said

39   tasks which may be so selected,

40   said buttons for selecting tasks adapted to be

41   displayed in said task title display and selection

42   area in response to a selection of a button of the

43   category buttons;

44   displaying a summary task template of said plurality of

45   templates for a selected first task of tasks identified

46   in said task title display and selection area, said

47   summary task template being displayed in response to a

48   selection of said summary task creation button, said

49   summary task template including summary parameters of

50   said selected first task; and

51   displaying a detailed task template of said plurality

52   of templates for a selected second task of tasks

53   identified in said task title display and selection

54   area, said detailed task template being displayed in

55   response to a selection of said detailed task creation

56   button, said detailed task template including detailed

57   parameters of said selected second task.

1   30. [Withdrawn] A method using an on-line data gathering

2   tool for evaluating and on-going supporting a customer's

3   general procurement and accounts payable system, said method

4   comprising:

5   maintaining a playbook database, said playbook database

6   comprising a plurality of templates of information

7   relating to said evaluating a general procurement and

8   accounts payable system, said plurality of templates

9   being particularized for said client;

10   displaying a playbook summary view, said playbook

11   summary view comprising a folders and views section, a

12   task title display and selection area, a summary task

13   creation button, and a detailed task creation button,

14   said folders and views section including category

15   buttons relating to categories of tasks associated

16   with said evaluating and on-going supporting said

17   general procurement and accounts payable system

18   for said client, said tasks including

19   gathering data describing requirements of

20   said customer for procurement and data

21   describing currently used tools and processes

22   for satisfying said requirements; and

23   gathering data from said customer which

24   describes a cost for future years of

25   continuing with said currently used tools and

26   processes;

27   designing and deploying a new system

28   including alternative tools and processes

29   satisfying said requirements; and thereafter

30   auditing the operation of said new system

31   using said on-line data gathering tool to

32   provide performance data to said customer;

33   said task title display and selection area adapted

34   to include buttons for selecting tasks pertinent

35   to said categories of tasks,

36   said buttons for selecting tasks identifying said

37   tasks which may be so selected,

38   said buttons for selecting tasks adapted to be

39   displayed in said task title display and selection

40   area in response to a selection of a button of the

41   category buttons;

42	displaying a summary task template of said plurality of
43	templates for a selected first task of tasks identified
44	in said task title display and selection area, said
45	summary task template being displayed in response to a
46	selection of said summary task creation button, said
47	summary task template including summary parameters of
48	said selected first task; and
49	displaying a detailed task template of said plurality
50	of templates for a selected second task of tasks
51	identified in said task title display and selection
52	area, said detailed task template being displayed in
53	response to a selection of said detailed task creation
54	button, said detailed task template including detailed
55	parameters of said selected second task.
1	31. [New] A process using an on-line data gathering
2	tool for use by first team members for evaluating a
3	customer's general procurement and accounts payable system
4	and for adapting a general procurement and accounts payable
5	application to the requirements of each of many potential
6	clients operable by third party service providers and for
7	second team members to monitor and assure the quality of
8	services provided by said third party service providers,

9   comprising the steps of:

10   said first team members gathering data describing

11   requirements of said customer for procurement and data

12   describing currently used tools and processes for

13   satisfying said requirements;

14   said first team members gathering data from said

15   customer which describes a cost for future years of

16   continuing with said currently used tools and

17   processes;

18   said first team members designing and deploying a new

19   system including alternative tools and processes

20   satisfying said requirements; and thereafter

21   auditing the operation of said new system using said

22   on-line data gathering tool to provide performance data

23   to said customer and to said second team members for

24   monitoring the quality of said services.

1   32.   [New]   A program storage device readable by a

2   machine, tangibly embodying a program of instructions

3   executable by a machine to perform a method for using an on-

4   line data gathering tool for use by team members of a

5   service provider to evaluate a customer's general

6   procurement and accounts payable system and for adapt a

7   general procurement and accounts payable application to the

8   requirements of each of many potential clients and for use

9   by team members of an enterprise for monitoring and assuring

10   the quality of services provided by said third party service

11   providers, said method comprising:

12   said third party service provider gathering data

13   describing requirements of said customer for

14   procurement and data describing currently used tools

15   and processes for satisfying said requirements; and

16   said third party service provider gathering data from

17   said customer which describes a cost for future years

18   of continuing with said currently used tools and

19   processes;

20   said third party service provider designing and

21   deploying a new system including alternative tools and

22   processes satisfying said requirements; and thereafter

23   auditing the operation of said new system using said

24   on-line data gathering tool to provide performance data

25   .   to said customer and to said team members of said

26   enterprise for monitoring the quality of services

27   provided by said third party service provider.

1   33.   [New]   A program storage device readable by a

2   machine, tangibly embodying a program of instructions

3   executable by a machine to perform a method using an on-line

4   data gathering tool by third party service providers for

5   evaluating and on-going supporting a customer's general

6   procurement and accounts payable system and for adapting a

7   general procurement and accounts payable application to the

8   requirements of each of many potential clients operable and

9   for an enterprise to monitor the quality of services

10   provided by said third party service providers, said method

11   comprising:

12   said enterprise maintaining a playbook database, said

13   playbook database comprising a plurality of templates

14   of information relating to said evaluating a general

15   procurement and accounts payable system, said plurality

16   of templates being particularized for said client by

17   said third party service provider;

18   displaying to said third party service provider a

19   playbook summary view, said playbook summary view

20   comprising a folders and views section, a task title

21   display and selection area, a summary task creation

22   button, and a detailed task creation button,

23   said folders and views section including category

24   buttons relating to categories of tasks associated

25   with said evaluating and on-going supporting said

26   general procurement and accounts payable system

27   for said client, said tasks including

28   gathering data describing requirements of

29   said customer for procurement and data

30   describing currently used tools and processes

31   for satisfying said requirements;

32   gathering data from said customer which

33   describes a cost for future years of

34   continuing with said currently used tools and

35   processes;

36   designing and deploying a new system

37   including alternative tools and processes

38   satisfying said requirements; and thereafter

39   auditing the operation of said new system

40   using said on-line data gathering tool to

41   provide performance data to said customer and

42   to said enterprise;

43   said task title display and selection area adapted

44   to include buttons for selecting tasks pertinent

45   to said categories of tasks,

46   said buttons for selecting tasks identifying said

47   tasks which may be so selected,

48   said buttons for selecting tasks adapted to be

49   displayed in said task title display and selection

50   area in response to a selection of a button of the

51   category buttons;

52   displaying a summary task template of said plurality of

53   templates for a selected first task of tasks identified

54   in said task title display and selection area, said

55   summary task template being displayed in response to a

56   selection of said summary task creation button, said

57   summary task template including summary parameters of

58   said selected first task; and

59   displaying a detailed task template of said plurality

60   of templates for a selected second task of tasks

61   identified in said task title display and selection

62   area, said detailed task template being displayed in

63   response to a selection of said detailed task creation

64   button, said detailed task template including detailed

65   parameters of said selected second task.

1   34.   [New]   A method using an on-line data gathering tool

2   for evaluating and on-going supporting a customer's general

3   procurement and accounts payable system and for adapting a

4   general procurement and accounts payable application to the

5   requirements of each of many potential clients operable by

6   third party service providers and for monitoring and

7   assuring the quality of services provided by said third

8   party service providers on behalf of an enterprise, said

9   method comprising:

10   maintaining a playbook database, said playbook database

11   comprising a plurality of templates of information

12   relating to said evaluating a general procurement and

13   accounts payable system, said plurality of templates

14   being particularized for said client by said service

15   provider;

16   displaying a playbook summary view, said playbook

17   summary view comprising a folders and views section, a

18   task title display and selection area, a summary task

19   creation button, and a detailed task creation button,

20   said folders and views section including category

21   buttons relating to categories of tasks associated

22   with said evaluating and on-going supporting said

23   general procurement and accounts payable system

24   for said client, said tasks including

25   gathering data describing requirements of

26   said customer for procurement and data

27   describing currently used tools and processes

28   for satisfying said requirements; and

29   gathering data from said customer which

30   describes a cost for future years of

31   continuing with said currently used tools and

32   processes;

33   designing and deploying a new system

34   including alternative tools and processes

35   satisfying said requirements; and thereafter

36   auditing the operation of said new system

37   using said on-line data gathering tool to

38   provide performance data to said customer and

39   to said enterprise;

40   said task title display and selection area adapted

41   to include buttons for selecting tasks pertinent

42   to said categories of tasks,

43   said buttons for selecting tasks identifying said

44   tasks which may be so selected,

45   said buttons for selecting tasks adapted to be

46   displayed in said task title display and selection

47   area in response to a selection of a button of the

48   category buttons;

49   displaying a summary task template of said plurality of

50   templates for a selected first task of tasks identified

51   in said task title display and selection area, said

52   summary task template being displayed in response to a

53   selection of said summary task creation button, said

54   summary task template including summary parameters of

55   said selected first task; and

56   displaying a detailed task template of said plurality

57   of templates for a selected second task of tasks

58   identified in said task title display and selection

59   area, said detailed task template being displayed in

60   response to a selection of said detailed task creation

61   button, said detailed task template including detailed

62   parameters of said selected second task.

1   35.   [New]   A system using an on-line data gathering tool

2   for evaluating a customer's general procurement and accounts

3   payable system and for adapting a general procurement and

4   accounts payable application to the requirements of each of

5   many potential customers operable by third party service

6   providers and for monitoring and assuring the quality of

7   services provided by said third party service providers on

8   behalf of an enterprise, said method comprising:

9   means for use by said service provider in gathering

10   data describing requirements of said customer for

11   procurement and data describing currently used tools

12   and processes for satisfying said requirements; and

13   means for use by said service provider in gathering

14   data from said customer which describes a cost for

15   future years of continuing with said currently used

16   tools and processes;

17   means for use by said service provider in designing and

18   deploying a new system including alternative tools and

19   processes satisfying said requirements; and thereafter

20   means for auditing the operation of said new system

21   using said on-line data gathering tool for providing

22   performance data to said customer and to said

23   enterprise.

SUMMARY AND CONCLUSION

Claims 10, 11, 20, and new claims 31-35 are in the case, claims 18, 20, 23, and 27-30 having been withdrawn without prejudice in response to a requirement for restriction.

Applicant urge that the above amendment be entered and the case passed to issue with claims 10, 11, 20, and 31-35.
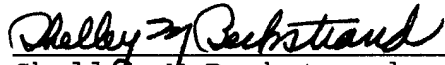
The Application is believed to be in condition for allowance and such action by the Examiner is urged. Should differences remain, however, which do not place one/more of the remaining claims in condition for allowance, the Examiner is requested to phone the undersigned at the number provided below for the purpose of providing constructive assistance and suggestions in accordance with M.P.E.P. Sections 707.02(j) and 707.03 in order that allowable claims can be presented, thereby placing the Application in condition for allowance without further proceedings being

necessary.

Sincerely,

R. F. BARNARD, ET AL.

By

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Date: 17 Mar 2004

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